Eira (AI Based Chatbot)

Eira

Grossky®

Overview

AI Based Chatbot is a Commercial Product being developed by Grossky Software Services Pvt Ltd. Our vision is for any kind of user can interact with the chatbot and it provides them with 24/7 customer support, answer frequently asked questions, help with transactions, and provide personalized recommendations.

Why AI Based Chatbot?

➜ *Cost Optimization* - Chatbots can help reduce labor costs associated with customer service and support.

➜ *24/7 Customer support* - Chatbots can provide round-the-clock support to customers. Customers can get answers to their questions and resolve issues outside of business hours.

➜ *Quick response* - Respond within a fraction of second.

➜ *Scalable* - Chatbots can handle multiple conversations at the same time, which makes them scalable for businesses that have a large volume of customer inquiries.

Features

➜ 24x7 Customer Support

➜ Advanced Product Search Assistance

➜ Live Visitors Notifications

➜ Automatic Support Tickets Generation

➜ Advanced Business Intelligence Reports

➜ Real-Time Customer Experience

➜ Multi-Platform Support.